

Matt Johnston

RESUME

EXPERIENCE

WEB DEVELOPER | PROJECT MANAGER | CREATIVE DIRECTOR

CRYPTTEKS GROUP - RHODE ISLAND - 2012 – 2023

I worked with small businesses, fortune 500s, and municipalities to design and develop effective web solutions. Implemented and maintained Windows server environments. Analyzed clients' business needs to develop business road maps that resulted in actions beneficial to company earnings. Worked with various vendors and clients to design, develop, and implement effective programs that resulted in increased exposure and revenue. Ensured completion of work and customer satisfaction.

ENCRYPTION MANAGER

SOUTH COAST HEALTH SYSTEM - FALL RIVER & NEW BEDFORD, MA - 2010 – 2012

Responsible for encryption and industry standard practices for every computer device at Charlton Memorial Hospital, St. Luke's Hospital, and Tobey Hospital, as well as every outpatient and other medical facilities under the South Coast Health umbrella. Responsible for the research, planning, implementation, and management of SOPHOS encryption software. Single point of contact for all encryption related matters.

IT ANALYST | WEB MANAGER

APEX TECHNOLOGY GROUP - CRANSTON, RI - 2007 – 2010

Worked directly with business partners to engage new and existing clients and improve webspace across a wide range of business models. Implemented email marketing solutions on a per client basis and developed marketing strategies to engage current and potential customers. Made necessary adjustments based on analytical info keeping campaigns meaningful and effective.

SYSTEMS ADMINISTRATOR

BRADFORD SOAP WORKS - WARWICK, RI - 2004 – 2007

Internal IT support for Bradford Soap Works' technical infrastructure. Worked closely with Oracle DBA, CIO, and CO to track business goals, update network hardware, and streamline workflow.

NETWORK TECHNICIAN

WESTERLY COMMUNITY CREDIT UNION - WESTERLY, RI - 2003 – 2004

Provided Internal IT support for Westerly Community Credit Union. Responsible for the functionality and security of their financial infostructure, as well as all employee technology needs. Maintained servers and networks for all branches in Southern Rhode Island.

EDUCATION

RIDLEY LOWELL BUSINESS AND TECHNICAL INSTITUTE - 2002

Completed a business and technical program and graduated with a 3.9 GPA with a focus on computer science, customer support services, and business growth.

HIGH SCHOOL DIPLOMA • 2001 - EAST LYME, CT